

Registering an account

To use the website, you need to register your account.

This manual describes points of procedures from registering an account to logging in to it.

For details, please see the following pages.

Registering and logging in to an individual applicant account

- Flow from registering a new account to logging in to it

The operations from registering a new account to logging in to it are as follows.

Individual applicant

Registering an email address on the log-in screen



Access a URL that is displayed in the incoming email and set a password



Completion of account registration



Access the log-in screen



Log-in operation



Displaying the individual portal menu

Registering and logging in to an individual applicant account

• procedures for registering a new individual account (1/3)

JAVES
Japan Visa Exemption System

language : [English](#)

[Recommended environment](#) [Flowchart](#) [Inquiries](#) [Frequently asked questions](#) [To register account](#)

Top page > Log-in

Visa Exemption Registration

Before visiting Japan, you must apply for Visa Exemption Registration.

Please note following
 * Visa Exemption Registration applied by this system is valid only when the applicant visits Japan by airplane.
 If you visit Japan by ship, please contact the nearest Japanese overseas establishment.

Application procedure

Step 1
Log-in

Step 2
Enter application information

Step 3
Visa Exemption Registration completed

Step 4
Display Visa Exemption Registration Notice

To log in, you must register your email address.

Register an email address

Email address

Password

[>>Forgot your password?](#)

Log-in

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Step1. Press “Register an email address”



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language : [English](#)

1
Enter account information

2
Check the entered account information

Register a new account

Email address **(Required)**

Language **(Required)** [English](#)
Set the language for screens and emails.

Nationality **(Required)** [INDONESIA](#)

Country [Indonesia](#)

Your place of residence **(Required)** State, prefecture, province, etc. [ACEH](#)

Back Step1 **Check**

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Step2. After inputting necessary items, press “Check”

* For details, refer pp. 5 - 6

Registering and logging in to an individual applicant account

- procedures for registering a new individual account (2/3)

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language : English

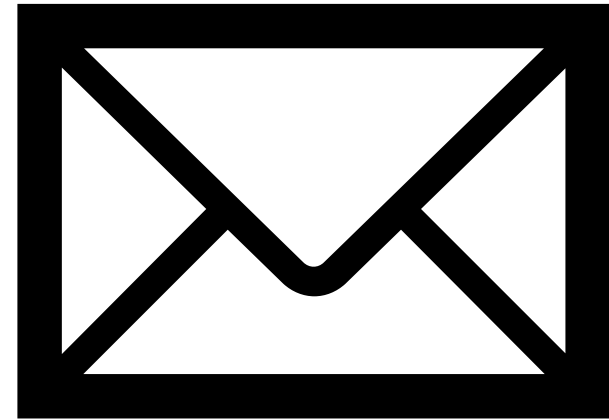
Enter account information Check the entered account information

Check the new account registration

Email address	personal_toko@xxxx.xx.xx	
Language	English	
Nationality or region	INDONESIA	
Your place of residence	Country or region	Indonesia
	State, prefecture, province, etc.	ACEH
Japanese overseas establishment to which the application was made	Consulate-General of Japan in Medan	

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Step3. Press “Register”

Step4. An Email for setting a password will be sent to your email address. Access the URL in the email.

Registering and logging in to an individual applicant account

- procedures for registering a new individual account (3/3)

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language : English ▼

Password setting

Your password must have 8 to 30 single-byte characters. Use at least one English letter (alphabetic), one Arabic numeral (0, 1, 2...), and one symbol (choose from + - * / = . , ; : ' ` @ ! # \$ % ? | ~ ^ () [] { }).
The English letters are case-sensitive.

Password **(Required)**

Enter it again for confirmation.

■Note
 If you use the same password for multiple websites and the password is leaked from one website, there is the risk that unauthorized access may be made to other websites you use and the cyber security threats may increase.
 If someone misuses your password, there is also the possibility that your personal information may be leaked and products may be purchased fraudulently. Therefore, it is recommended to set different passwords to different websites.

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Register



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Completion of the new account registration

The formal registration is complete.
 You can log-in with the registered user ID (email address) and password now.

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Step5. After inputting a password, press “Register”

Step6. Completion of the account registration

* For details, refer p.8

Registering and logging in to an individual applicant account

• Procedures for logging in with an individual account

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Visa Exemption Registration


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Application procedure

Step 1

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 Visa Exemption Registration completed

Step 4

 Display Visa Exemption Registration Notice

To log in, you must register your email address.

[Register an email address](#)

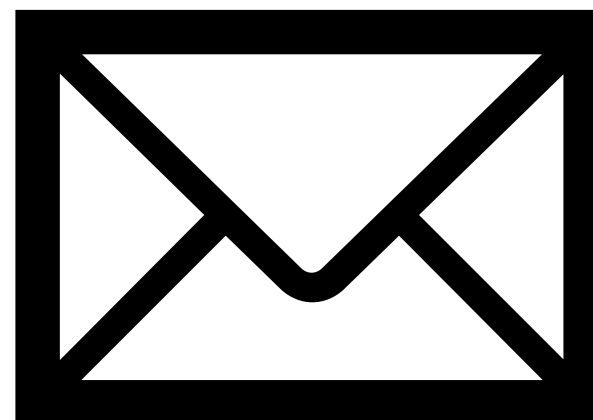
Email address

Password

[Log-in](#)

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Step1. Press “Log-in” after entering Email address and password

Step2. An email containing a one-time password will be sent to you

Registering and logging in to an individual applicant account

• Procedures for logging in with an individual account

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One-time password authentication

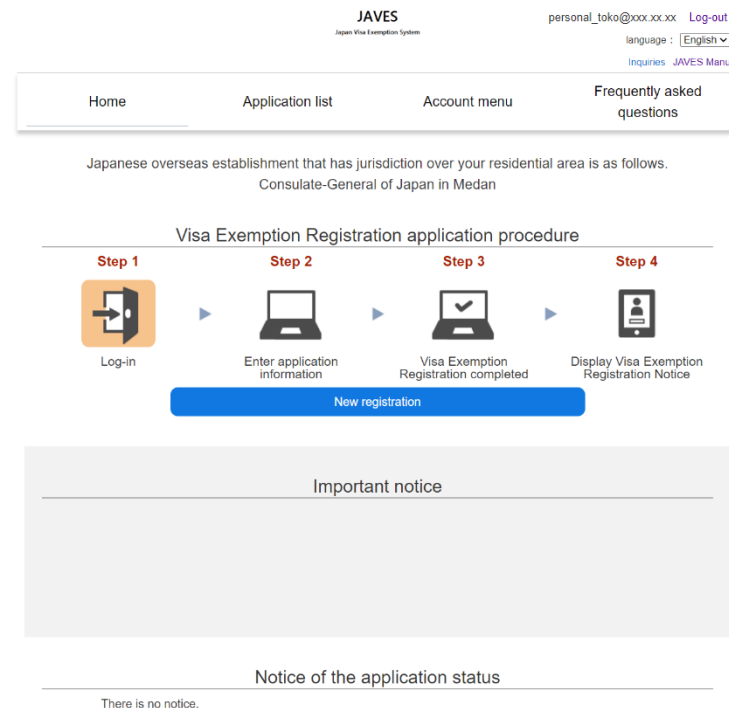
One-time password has been sent to your registered email address.
Please enter the one-time password shown in the body of the email and click "Authentication".

One-time password

The one-time password is valid for 15 minutes.
After the expiration time, the one-time password will become invalid.

Authentication

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Step3. Enter the one-time password and press the "Authentication" button

Step4. If this leads you to the individual portal menu, it means that you have successfully logged in

Registering and logging in to an individual applicant account

- If you forgot your password (1/3)

When you forgot your password, pressing “Forgot your password?” on the log-in screen enables you to reset your password.

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[Top page](#) > [Log-in](#)

To log in, you must register your email address.

[Register an email address](#)

Email address

Password

[>>Forgot your password?](#)

[Log-in](#)

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Request to reset the account password

■Note
If you use the same password for multiple websites and the password is leaked from one website, there is the risk that unauthorized access may be made to other websites you use and the cyber security threats may increase. If someone misuses your password, there is also the possibility that your personal information may be leaked and products may be purchased fraudulently. Therefore, it is recommended to set different passwords to different websites.

Email address (Required)

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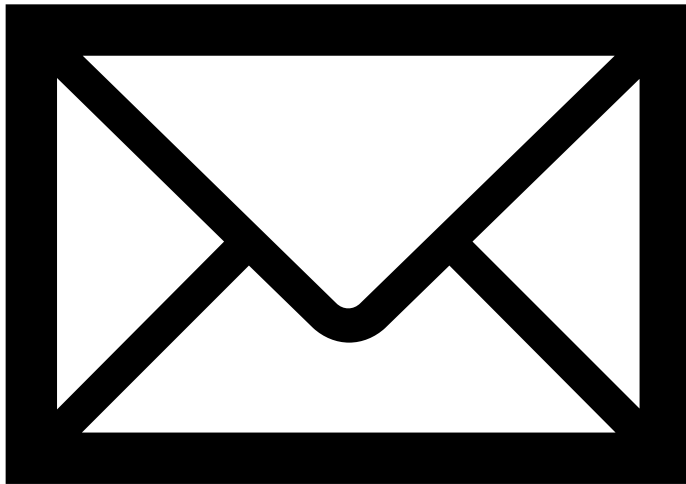
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Step1. Press “Forgot your password?”

Step2. Input your email address and press “Send”

Registering and logging in to an individual applicant account

- If you forgot your password (2/3)



Step3. Access a URL in the email

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language : [English](#) ▼

Reset the account password

Your password must have 8 to 30 single-byte characters. Use at least one English letter (alphabetic), one Arabic numeral (0, 1, 2...), and one symbol (choose from + - * / = . , : ; ' ` @ ! # \$ % ? | ~ ^ () [] { }). The English letters are case-sensitive.

New password **(Required)**

Enter it again for confirmation.

■Note
If you use the same password for multiple websites and the password is leaked from one website, there is the risk that unauthorized access may be made to other websites you use and the cyber security threats may increase.
If someone misuses your password, there is also the possibility that your personal information may be leaked and products may be purchased fraudulently. Therefore, it is recommended to set different passwords to different websites.

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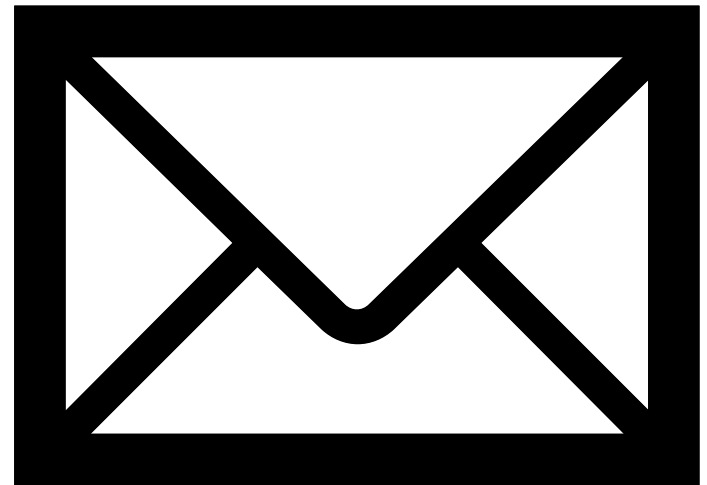
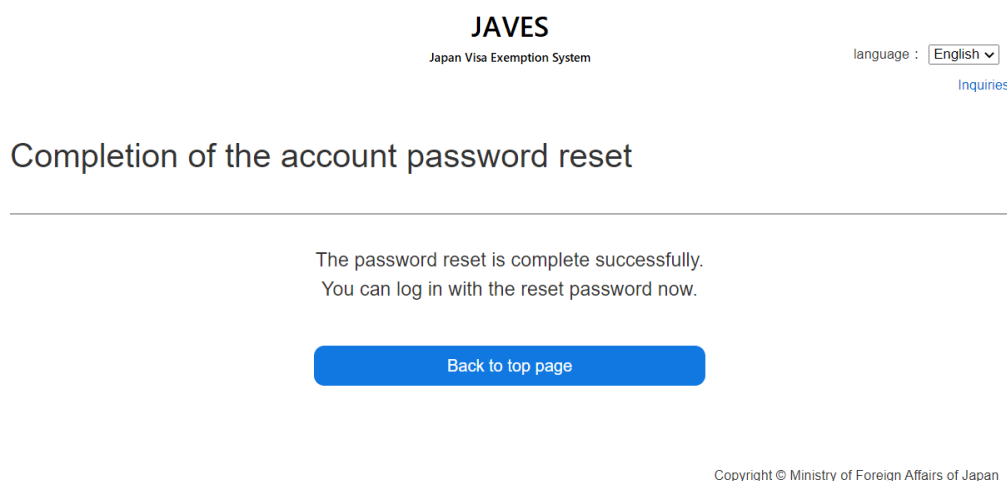
[Register](#)



Step4. After inputting a new password, press “Register”

Registering and logging in to an individual applicant account

- If you forgot your password (3/3)



Step5. Completion of Resetting Password

Step6. Receiving an email which notifies you a completion of resetting password

Registering and logging in to an individual applicant account

- Supplementary information, points to note
-

Caution1:

You cannot register an email address that has already been registered.

Caution2:

The “URL for setting password”, which is provided in the email, will be valid only for 72 hours. The URL for setting password will expire, unless you complete setting your password within 72 hours.

Caution3:

If you input the wrong email address, you cannot receive an email from us. Please input your email address correctly.