

Recommended environment

- ▶ Please make sure to enable JavaScript in order to use the JAPAN eVISA service. If JavaScript is disabled, the system will not work properly.
- ▶ The following operation systems and browsers are recommended to optimally view this website. If you use any other operation system or browser, there may be cases where some functions do not work properly.
- ▶ The page may not be displayed properly depending on your PC environment.

- Device specifications

OS	: Windows10, macOS v10.12
CPU	: Model with 1-GHz operating frequency or faster
Memory	: 2 GB or more
Browser	: Microsoft Edge, Firefox, Google Chrome, Safari, UC Browser, QQ Browser

- Network line

Line type	: Broadband environment (fiber optic lines are recommended)
Line bandwidth	: 20 Mbps or greater for both uplink and downlink (*1)

- Others

QR code reader	: When an electronic application is made with a QR code (*2)
Scanner	: Optical resolution: 200 dpi Color settings: black and white (*3)

*1: Even in the case of an environment where speeds of 20 Mbps or more are available, actual communication speeds may be slow depending on the regions.

*2: There is no recommendation with regard to models.

*3: Face images and passports must be in color.